

**CENPATICO PROVIDER MANUAL
SUMMARY OF CHANGES BY SECTION
September 1, 2016 EDITION**

In the process of updating the Cenpatico Provider Manual to reflect the AHCCCS contract. All references to ADHS/DBHS have been replaced with AHCCCS as appropriate. As AHCCCS updates their website with ADHS/DBHS Guides/Manual/Policies the references and links in the Cenpatico Provider Manual will also be updated.

Section 2 – Covered Services and Related Program Requirements

2.3 Maternity Services for Title XIX/XXI Adults with SMI

2.7 Vaccines for Children’s Program and the Arizona State Immunization Information System (

Section 3 – Behavioral Health Network Provider Service Delivery Requirements

3.3.13 Referrals for Screening and/or Diagnosis of Autism Spectrum Disorders

3.9.5 Court-Ordered Treatment Following Civil Proceedings Under ARS Title 36

3.11.4 Notifying the Office of Human Rights

3.11.9 Other Requirements

3.17.8 ICC Agency Requirements Related to Delivery of Care

3.17.11 ICC Agency Performance Requirements

Section 9 – Quality Management Requirements

9.11.5 Satisfaction Surveys

Section 10 – Medical Management/Utilization Management Requirements

10.11.3 Pharmaceutical Requirements – Free Samples

10.11.9 Cenpatico Integrated Care’s Drug Lists

10.11.10 Prior Authorization

Section 12 – Compliance

12.1 Member Rights

12.7 Fraud and Program Abuse Reporting (several sections updated)

12.8.1 Corporate Compliance Plan

12.8.3 Corporate Compliance Program

12.9 Encounter Validation Studies

Section 16 – Deliverables

Updated Deliverable Requirements:

EC-304 Prevention Report (removed COPE & SAAF)

EC-316 Employment Work Plan (removed Pasadera, Desert Senita, CPR, Cas De Los Nino, Easter Seals & El Rio)

EC-322 Scorecard – Added HHW

OI-202 Adult Dedicated Recovery Coach Inventory (removed Desert Senita)

OI-214 Quarterly Rehab Progress Report (removed AzCA, ICHD & Pasadera)
OI-215 Health Home Development Strategic Work Plan (Change due dates)
RF-1008 Notification of Persons in Need of Special Assistance (updated address to send)
RF-1009 Notification of Persons No Longer in Need of Special Assistance (updated address to send)

New Deliverables:

OI-207 Housing Stabilization Log

Terminated Deliverables:

CO-109 Annual Documentation Conformance Plan Update
CO-110 Annual Staff Communication Plan
EC-301-10 Peer Referrals Log
EC-315 Crisis Peer Support
OI-204 Children's HNR Center Report
OI-205 Adult High Need Recovery Work Plan
RF-2021 SOCPR Trending Reports

Updated Deliverable Templates:

EC-315 Crisis Peer Support Report
EC-317 ACT Team Program Reporting
EC-322 Scorecard Template
EC-323 Crisis Mobile Team Activity Log
OI-216 Housing Roster Report
OI-207 Housing Stabilization Log

Section 18 – Provider Manual Forms & Attachments

18.1 Forms

Updated

None

New

3.17.2 Non-Emergency Transportation Request Form
9.11.5 Monthly Member Survey
10.11.3 Exclusive Pharmacy Prescriber Request

Removed

None

18.2 Attachments

Updated

None

New

3.3.1 Process for ASD Diagnosis

3.3.2 Cenpatico ASD Diagnosis Provider List

10.11.16 Rexulti Prior Authorization Criteria

10.11.17 Belsomra Prior Authorization Criteria

Removed

None