

# **Cenpatico Integrated Care Provider Manual Summary of Changes for July 1, 2018 Edition**

o Acronyms will be spelled out throughout the Provider Manual

## **TABLE OF CONTENTS**

Updated.

### **SECTION 1 – INTRODUCTION TO CENPATICO INTEGRATED CARE**

No changes this month.

### **SECTION 2 – COVERED SERVICES AND RELATED PROGRAM REQUIREMENTS**

No changes this month.

### **SECTION 3 – BEHAVIORAL HEALTH NETWORK PROVIDER SERVICE DELIVERY REQUIREMENT**

- 3.1 Eligibility Screening for AHCCCS Health Insurance, Medicare Part D Prescriptions Drug Coverage, and the Low Income Subsidy Program (content changes)
- 3.37 Accepting Referrals (content changes)
- 3.3.11 Intake Interviews (content addition)
- 3.4 Outreach, Engagement, RE-Engagement, and Ending an Episode of Care and Disenrollment (content changes)
  - 3.4.1 Outreach Activities (content changes)
    - 3.4.3.2 Follow-Up After Significant and/or Critical Events (content changes)
  - 3.14 Discharge Planning (content changes)

### **SECTION 4 – BEHAVIORAL HEALTH PROVIDER COORDINATION OF CARE REQUIREMENTS**

No changes this month.

### **SECTION 5 – PHYSICAL HEALTH PROVIDER REQUIREMENTS**

No changes this month

### **SECTION 6 – SPECIFIC BEHAVIORAL HEALTH PROGRAM REQUIREMENTS**

No changes this month

### **SECTION 7 – CREDENTIALING AND RE-CREDENTIALING REQUIREMENTS**

No changes this month

**SECTION 8 – FINANCE/BILLING**

8.13 Transportation (entire section revised)

**SECTION 9 – QUALITY MANAGEMENT REQUIREMENTS**

9.10.2 Reporting Incidents, Accidents and Deaths to Cenpatico IC (content changes)

**SECTION 10 – MEDICAL MANAGEMENT/UTILIZATION MANAGEMENT REQUIREMENTS**

No changes this month.

**SECTION 11 – TRAINING AND PEER SUPPORT SUPERVISION REQUIREMENTS**

No changes this month

**SECTION 12 – COMPLIANCE**

No changes this month

**SECTION 13 – DATA SYSTEMS/REPORTING REQUIREMENT**

No changes this month

**SECTION 14 – CENPATICO INTEGRATED CARE MEMBER HANDBOOK**

No changes this month.

**SECTION 15 – GRIEVANCE AND APPEAL SYSTEM**

No changes this month.

**SECTION 16 – DELIVERABLES**

*Updated Deliverable Requirements:*

None

*New Deliverables:*

None

*Terminated Deliverables:*

None

**SECTION 17 – REFERENCES**

No changes this month

## **SECTION 18 – PROVIDER MANUAL FORMS & ATTACHMENTS**

### 18.1 Forms

None.

### 18.2 Attachments

None.

## **SECTION 19 – DEFINITIONS & ACRONYMS**

No changes this month.