

**CENPATICO PROVIDER MANUAL
SUMMARY OF CHANGES BY SECTION
January 1, 2017 EDITION**

Section 2 - COVERED SERVICES AND RELATED PROGRAM REQUIREMENTS

2.5.2 PCP Requirements

2.10.5.1 Housing Assistance Program

Section 3 - BEHAVIORAL HEALTH NETWORK PROVIDER SERVICE DELIVERY REQUIREMENTS

3.11.7 ICC Agency Reporting Requirements

3.12.1 Admissions

3.15 Cultural Competence

3.15.4 Communication and Language Assistance

3.16 Business Continuity/ Recovery Plan and Emergency Response/ Pandemic Plan / Heat Plan Requirements

3.17.5.6 Requirements of Agencies Providing Employment Services moved to new section 3.21 to incorporate all provider types providing employment services

3.19.6.2 Referrals

6.2 72-Hour Rapid Response Requirements for Children

Section 8 - FINANCE/BILLING

Section 10 - MEDICAL MANAGEMENT/UTILIZATION MANAGEMENT REQUIREMENTS

10.1.7 Emergencies

10.1.15 Further considerations for Denials of Requested Services

10.1.19 Coverage and Payment of Emergency Physical and Behavioral Health Services (removed)

10.4 Retrospective Review

10.10.8 Registration with Controlled Substance Prescription Monitoring Program

10.10.10 Prior Authorization

10.10.11 Input from Cenpatico Integrated Care Contracted Providers

15.1.7.14 Requesting a State Fair Hearing

Section 16 – Deliverables

Updated Deliverable Requirements:

New Deliverables:

RF-103 AIC Weekly Census due Every Tuesday from Devereux, CPES, and Intermountain

OI-240 Health Home Services Monitoring Report due from all ICC Agencies on the 5th calendar day after the month end starting 2/5/17

CA-908 Special Assistance Form Deliverable and Instructions due from ICC Agencies that have active Special Assistance Members on the 5th calendar day of the month for the previous month

EC-307 Disaster Recovery Certification due from Intake and Coordination of Care Providers & Specialty Behavioral Health Providers by June 15th

EC-308 Business Continuity/Recovery Plan Checklist due from Intake and Coordination of Care Providers & Specialty Behavioral Health Providers by June 15th

Terminated Deliverables:

EC-301-18 Urgent transportation Report

OI-215 Health Home Development Strategic Work Plan

Updated Deliverable Templates:

CA-905 RSS Inventory Utilization Committee Referral Report – PFRO due from Specialty Behavioral Health Providers & CSA Providers that employ Peer **and/or Family (added)** Supports due on the 5th calendar day after quarter end

EC-301-2 Mobile Team Timeliness Report due on the 21st day of month for previous month (new due date)

EC-301-3 Community Re-Entry Report due on the 21st day of month for previous month (new due date)

EC-301-4 Rapid Response Report due on the 8th day of month for the month prior to the previous month (new due date)

EC-309 Business Continuity/Recovery Plan Summary due from Intake and Coordination of Care Providers & Specialty Behavioral Health Providers on June 15th (new due date, template removed)

EC-310 Annual Heat Plan Update due from Intake and Coordination of Care Providers & Specialty Behavioral Health Providers by April 15th (new template added)

EC-320 Urgent transportation report due from **AMT (added)**, HOPE, I-HOPE, & Saguaro by the 10th calendar day after month end

EC-322 Scorecard due from CRC, HHW, **and CBI (added)** by the 29th calendar day after month end

Section 18 – Provider Manual Forms & Attachments

18.1 Forms

Updated

PMF 3.11.2 Special Assistance Screening Form for Adult SMI Members

New

None

Removed

None

18.2 Attachments

Updated

- PMA 10-11-7 ADHD Medications for Use in Children Under 6 Years Old
- PMA 10-11-8 Antipsychotic Medications in Children Under 6 Years Old
- PMA 10-11-9 Buprenorphine Prior Authorization Criteria
- PMA 10-11-10 Concomitant Antipsychotic Treatment
- PMA 10-11-11 Concomitant Antidepressant Treatment
- PMA 10-11-14 Long Acting Injectable Antipsychotics
- PMA 10-11-1 Comprehensive Drug List By Drug Name
- PMA 10-11-2 Comprehensive Drug List By Drug Class
- PMA 10-11-3 Behavioral Health Drug List By Drug Name
- PMA 10-11-4 Behavioral Health Drug List By Drug Class
- PMA 10-11-5 PIMA-YUMA Country Crisis Medication List

New

None

Removed

None