

**CENPATICO PROVIDER MANUAL  
SUMMARY OF CHANGES BY SECTION  
October 1, 2016 EDITION**

Various formatting changes were made throughout.

**Section 2 – Covered Services and Related Program Requirements**

2.5 Dental Services for Title XIX/XX Adults

2.10 State-Funded Housing for Adults

**Section 3 – Behavioral Health Network Provider Service Delivery Requirements**

3.3.11 Intake Interviews

3.4.3.2 Follow-Up After Significant and/or Critical Events

3.6.2.1 Issues preventing timely completion of SMI eligibility determination

3.9 Pre-Petition Screening, Court-Ordered Evaluation, and Court-Ordered Treatment

3.9.5 Court-Ordered Treatment Following Civil Proceedings Under A.R.S. Title 36

3.10.1.12 Other Populations

3.15 Cultural Competence

3.16 Business Continuity/Recovery Plan and Emergency Response Plan Provisions

3.17.1.2 Screening and Serving Members with High Needs

3.20 Requirements for Service Delivery on the Tohono O-Odham Nation

**Section 6 – Specific Behavioral Health Provider Programs**

6.5.4 Child and Family Team Practice and High Needs

6.20 Agencies Contracted to Employ Engagement Specialists

**Section 9 – Quality Management Requirements**

9.11.2 Minimum Performance Standard

**Section 10 – Medical Management/Utilization Management Requirements**

10.1.1 Prior Authorization When Cenpatico Integrated Care is not the Primary Payer

**Section 16 – Deliverables**

***Updated Deliverable Requirements:***

CA-802 Annual Cultural Competency Plan – No longer required for Specialty Block Providers

EC-323 Crisis Mobile Team Activity Log – Now due 5<sup>th</sup> & 20<sup>th</sup> of the month

OI-214 Quarterly Rehab Progress Report (removed AzCA, ICHD & Pasadera)

OI-215 Health Home Development Strategic Work Plan – Added Assurance

OI-217 Tohono O’Odham Nation Quarterly Report – Removed ACTS added Assurance, 101 Walls, CBI & CHA

***New Deliverables:***

OI-239 Work Adjustment Training Programs

***Terminated Deliverables:***

EC-316 Employment Work Plan

OI-237 Weekly Out of Home Census Report

***Updated Deliverable Templates:***

RF-1020 Language Proficiency Inventory (change name of the deliverable)

**Section 18 – Provider Manual Forms & Attachments**

**18.1 Forms**

***Updated***

3.9.6 Pima County-COT Treatment Plan for Individuals Receiving AHCCS Benefits

3.11.1 Notification of Person in Need of Special Assistance

3.15.8.3 Changed name to Language Proficiency Inventory

3.17.3 Birth through Give High Needs Screening Tool

9.11 5 Monthly Member Survey – Spanish Version

10.11.1 through 10.11.4 – Medication forms

***New***

3.11.2 Screening Tool for Special Assistance

***Removed***

None

**18.2 Attachments**

***Updated***

All of the Drugs Lists 10-11-1 through 10-11-17

***New***

None

***Removed***

None