

# **Cenpatico Integrated Care Provider Manual Summary of Changes for October 1, 2017 Edition**

- Acronyms will be spelled out throughout the Provider Manual

## **SECTION 1 – INTRODUCTION TO CENPATICO INTEGRATED CARE**

- No changes this month.

## **SECTION 2 – COVERED SERVICES AND RELATED PROGRAM REQUIREMENTS**

- 2.6.1.11 Emergency Dental Coverage for Title XIX/XXI Adults with SMI 21 Years and Over

## **SECTION 3 – BEHAVIORAL HEALTH NETWORK PROVIDER SERVICE DELIVERY REQUIREMENT**

- 3.9.5 Court-Ordered Treatment Following Civil Proceedings Under A.R.S. Title 36

## **SECTION 4 – BEHAVIORAL HEALTH PROVIDER COORDINATION OF CARE REQUIREMENTS**

- 4.1.4 Transition of Persons Receiving court Ordered Services.

## **SECTION 5 – PHYSICAL HEALTH PROVIDER REQUIREMENTS**

No changes this month.

## **SECTION 6 – SPECIFIC BEHAVIORAL HEALTH PROGRAM REQUIREMENTS**

- No changes this month.

## **SECTION 7 – CREDENTIALING AND RE-CREDENTIALING REQUIREMENTS**

- No changes this month.

## **SECTION 8 – FINANCE/BILLING**

- No changes this month.

## **SECTION 9 – QUALITY MANAGEMENT REQUIREMENTS**

- No changes this month.

## **SECTION 10 – MEDICAL MANAGEMENT/UTILIZATION MANAGEMENT REQUIREMENTS**

- 10.10.12 Prior Authorization

## **SECTION 11 – TRAINING AND PEER SUPPORT SUPERVISION REQUIREMENTS**

- 11.2.5 Competency Exam

## **SECTION 12 – COMPLIANCE**

- 12.8.1 Corporate Compliance Plan

## **SECTION 13 – DATA SYSTEMS/REPORTING REQUIREMENT**

- No changes this month.

## **SECTION 14 – CENPATICO INTEGRATED CARE MEMBER HANDBOOK**

- No changes this month.

## **SECTION 15 – GRIEVANCE AND APPEAL SYSTEM**

- No changes this month.

## **SECTION 16 – DELIVERABLES**

### Updated Deliverable Requirements:

- OI-235 Employment Services Monthly Report (Change areas: Deliverable Name, Providers Required to Submit)
- CA-802 Annual Cultural Competency Plan FY18 (Revision Date 10/1/2017) (Change areas: due date)

### New Deliverables: None

### Terminated Deliverables:

- OI-239 Work Adjustment Training Program
- CC 901 Annual Corporate Compliance Plan Update
- RF-1019 Bridge Subsidy Program (BSP) Report

## **SECTION 17 – REFERENCES**

- 17.2.5 Clinical Guidance Documents-AHCCCS Behavioral Health System Practice Tools (Added as of 10/1/2017)
  - Child and Family Team
  - Children's Out of Home Services
  - Family and Youth Involvement in the Children's Behavioral Health System
  - Support and Rehabilitation Services for Children, Adolescents, and Young Adults
  - Transition to Adulthood
  - Unique Behavioral Health Services for Needs of Children, Youth and Families Involved with Department of Child Safety
  - Youth Involvement in the Children's Behavioral Health System

## **SECTION 18 – PROVIDER MANUAL FORMS & ATTACHMENTS**

### **18.1 Forms**

- Provider Manual Form 3.15.8.2 Annual Cultural Competency Plan FY18 (Revision Date 10/1/2017)
- Provider Manual Form 3.15.8.2 Annual Cultural Competency Plan Deliverable Instructions FY18 (New Form as of 10/1/2017)

### **18.2 Attachments**

- Provider Manual Attachment 10.11.1 Comprehensive Drug List By Drug Name (Revision Date 10.1.2017)
- Provider Manual Attachment 10.11.2 Comprehensive Drug List by Drug Class (Revision Date 10.1.2017)

- Provider Manual Attachment 10.11.3 Behavioral Health Drug List By Drug Name (Revision Date 10.1.2017)
- Provider Manual Attachment 10.11.4 Behavioral Health Drug List By Drug Class (Revision Date 10.1.2017)
- Provider Manual Attachment 10.11.15 Rexulti (New Form as of 10.1.2017)
- Provider Manual Attachment 10.11.16 Belsomra (New Form as of 10.1.2017)
- Provider Manual Attachment 10.11.17 Seroquel XR (New Form as of 10.1.2017)
- Provider Manual Attachment 10.11.18 Fanapt (New Form as of 10.1.2017)
- Provider Manual Attachment 10.11.19 Invega (New Form as of 10.1.2017)
- Provider Manual Attachment 10.11.20 Trintellix (New Form as of 10.1.2017)
- Provider Manual Attachment 10.11.21 Lyrica (New Form as of 10.1.2017)
- Provider Manual Attachment 10.11.22 Vraylar (New Form as of 10.1.2017)

## **SECTION 19 – DEFINITIONS & ACRONYMS**

19.1 Cenpatico Definitions

19.2 AHCCCS Definitions

19.3 AHCCCS Definitions – Part 2