

**Cenpatico Integrated Care Provider Manual
Summary of Changes
February 1, 2017 Edition**

SECTION 2 – COVERED SERVICES AND RELATED PROGRAM REQUIREMENTS

2.1.3 Second Responder Crisis Services

SECTION 3 – BEHAVIORAL HEALTH NETWORK PROVIDER SERVICE DELIVERY REQUIREMENTS

3.3.12 Specialty Behavioral Health Agency Referrals

3.15.2 Culturally Competent Care

3.17.2.2 Referrals

3.17.4.3 Software

3.17.5.17 Telemedicine

3.17.6.2 Councils and Meetings

3.19.1.2 Referrals

3.19.1.3 Refusal/Termination of Services

3.19.1.7 Monthly Treatment Updates

3.19.1.9 Diagnosis on Claims

SECTION 6 – SPECIFIC BEHAVIORAL HEALTH PROGRAM REQUIREMENTS

6.7.3.14 American Indian Warm-line Program

SECTION 9 – QUALITY MANAGEMENT REQUIREMENTS

9.11.2 Minimum Performance Standard

9.11.2.1 Integrated Care Performance Measures Member Outreach

SECTION 16 – DELIVERABLES

Updated Deliverable Requirements

- EC-301-17 Second Responder Deliverable Template
 - Updated template
- EC-320 Transportation Log Template
 - Added TLC-R to required submitters
- EC-324 Integration Performance Measures Outreach Monitoring Tool
 - Updated template
- ND-602 Staff List Attestation
 - Due date changed from the 10th calendar day after quarter end to the 15th
- OI-201 Child Dedicated Recovery Center Inventory
 - Updated template

New Deliverables

- EC-322 Scorecard Template for CBI
 - New template
- EC-322 Scorecard Template for CRC
 - New template
- EC-322 Scorecard Template for HHW
 - New template
- OI-218 Tribal Warm Line Report
 - New template
 - Due from NurseWise on the 5th calendar day after month end

Terminated Deliverables

- OI-207 Housing Stabilization Log

SECTION 18 – PROVIDER MANUAL FORMS & ATTACHMENTS

18.1 Forms

Updated

- PMF 9.9.1 Seclusion and Restraint Reporting
- PMF 9.11.4 Corrective Action Plan Template
- PMF 9.11.5 Monthly Member Survey (English and Spanish)

New

- None

Removed

- None

18.2 Attachments

Updated

- None

New

- PMA 3.5.8 Functional Behavioral Assessment Guidance Document

Removed

- None

SECTION 19 – DEFINITIONS & ACRONYMS

- 19.1 Cenpatico Definitions
 - Added Specialty Assessment
 - Added Specialty Service Plan