

**PROVIDER MANUAL
SUMMARY OF CHANGES BY SECTION
April 1, 2016 EDITION**

Section 3 – Behavioral Health Network Provider Service Delivery Requirements

- 3.15 Cultural Competence
- 3.17.6.1 – Member and Family Involvement
- 3.17.6.2 – Councils and Meetings
- 3.4.4.14 – Engagement and Re-Engagement Activity Verification

Section 6 – Specific Behavioral Health Program Requirements

- 6.14.7 – Opioid Dosing Procedures
- 6.14.8 – Diversion Control
- 6.20 – Agencies Contracted to Employment outreach Specialists (New Section)

Section 10 – Medical Management/Utilization Management Requirements

- 10.1.17 – Prior Authorization

Section 11 – Training and Peer Support Supervision Requirements

- 11.1 – Training Requirements
- 11.3 – Parent/Family Support Training, Certification and Supv Requirements (New Section)

Section 15 – Disputes, Grievant System and Member Rights

- 15.2 – Complaint Resolution

Section 16 – Deliverables – Please review this section for updates to required providers/dates.

Eliminated Deliverables:

- EC-319 – Crisis Peer Support Report - Duplicate of EC-315

New Deliverables:

- EC-324 Integration Performance Measures Outreach Monitoring Tool (replaces PMF 9.11.2.1)

Updated Deliverables:

- EC-301-17 – Second Responder Activation Report
- RF-102 – Weekly BIP Reporting Template

Section 18 – Provider Manual Forms & Attachments

New Forms:

None

Eliminated Forms:

- 9.11.2.1 – Integration Performance Measures Outreach Monitoring Tool – moved to a Deliverable EC-324 (see above)

Updated Forms:

- 3.7.1 – Consent for Treatment – Spanish version
- 4.4.2 – Cenpatico Authorization for Release
- 4.4.2 – Cenpatico Authorization for Release - Spanish
- 10.1.3 – Notice Admission AIC, BIP, DTAP, Priority Population SUD BHRF

New Attachments:

- 10.1.3a – BHRF Substance Use Treatment Placement FAQs

Updated Attachments

- 10.1.3 – Prior Authorization-CON BHRF
- 10.11.1 – Comprehensive Drug List by Drug Name
- 10.11.2 – Comprehensive Drug List by Drug Class
- 10.11.3 – Behavioral Health Drug List by Drug Name
- 10.11.4 – Behavioral Health Drug List of Drug Class