

**PROVIDER MANUAL
SUMMARY OF CHANGES BY SECTION
May 1, 2016 EDITION**

Section 1 – Introduction to Cenpatico Integrated Care

1.1.1 Integrated Physical and Behavioral Health Services

Section 2 – Covered Services and Related Program Requirements

2.3.1 Maternity Care Provider Standards

2.3.2 General Obstetrical Standards of Care

Section 3 – Behavioral Health Network Provider Service Delivery Requirements

3.2.3 Wait Times

3.6 SMI Eligibility Determination

3.14 Discharge Planning

3.17.4.2 HER and HIE Requirements

3.17.5.11 Information Liaison of the Day/Point of Contact

3.17.5.13 Family Support Partners

3.17.5.22 Discharge Planners/Hospital Liaisons

3.17.5.23 ICC Agency Requirements Related to Discharge Planner/Hospital Liaison Role (NEW)

3.17.5.24 ICC Agency Dedicated Discharge Planner/Hospital Liaison Ratios (NEW)

3.17.6.2 Councils & Meetings

3.17.8.5 Substance Use Services

3.17.11.2 Areas Included in the DCP

3.17.12.1 Information Upon Admission

Section 6 – Specific Behavioral Health Program Requirements

6.9.2 Crisis Mobile Team Provider

Section 9 – Quality Management Requirements

9.10.5 Reporting Incidents, Accidents & Deaths to the Office of Behavioral Health Licensure

9.11.2.1 Integrated Care Performance Measure Member Outreach

Section 10 – Medical Management/Utilization Management Requirements

10.1.13.1 Services that must be authorized

10.1.17 Required Documentation for Prior Authorization/Continued Stay

10.7.3 Provider Responsibilities Related to Care Management and Care Coordination

Section 12 – Compliance

12.7.1 Reporting of Fraud, Waste and Program Abuse – Title TXIX/XXI Funds

12.7.2 Reporting of Fraud, Waste and Program Abuse – Non-Title TXIX/XXI Funds

12.7.3 Reporting of Fraud and Program Abuse to Cenpatico Integrated Care

Section 13 – Data Systems/Reporting Requirements

13.1.2.4 Determining a Member's Behavioral Health Category Assignment

Section 16 – Deliverables

EC-319 Evidence based Prevention Assessment (New deliverable)

EC-324 Integration Performance Measures Outreach Monitoring Tool (New template)

OI-201 Child Dedicated Recovery Coach Inventory (Updated providers required to submit this deliverable)

OI-202 Adult Dedicated Recovery Coach Inventory (Updated providers required to submit this deliverable)

OI-204 Children’s HNRC Work Plan (Updated providers required to submit this deliverable)

OI-205 Adult HNRC Work Plan (Updated providers required to submit this deliverable)

RF-101 Brief Intervention Program Census (Updated providers required to submit this deliverable)

RF-1002 Outreach Specialist Tracking Log (Updated providers required to submit this deliverable)

Section 18 – Provider Manual Forms & Attachments

PMF 2.3.1 Monthly Pregnancy & Delivery Form (New form)

PMF 4.4.2 Authorization for Release (Spanish)

PMA 10.11.1 Comprehensive Drug List by Drug Name

PMA 10.11.2 Comprehensive Drug List of Drug Class

PMA 10.11.3 Behavioral Health Drug List by Drug Name

PMA 10.11.4 Behavioral Health Drug List by Drug Class

PMA 13.1.4 SED Qualifying ICD-10 Diagnosis Table

PMA 13.1.5 SMI Qualifying ICD-10 Diagnosis Table

PMA 13.1.6 SUD Qualifying ICD-10 Diagnosis Table

Note: Updated Substance Abuse Prevention & Treatment Block Grant to Substance Abuse Block Grant throughout the manual.