

**CENPATICO PROVIDER MANUAL
SUMMARY OF CHANGES BY SECTION
August 1, 2016 EDITION**

In the process of updating the Cenpatico Provider Manual to reflect the AHCCCS contract. All references to ADHS/DBHS have been replaced with AHCCCS as appropriate. As AHCCCS updates their website with ADHS/DBHS Guides/Manual/Policies the references and links in the Cenpatico Provider Manual will also be updated.

Section 3 – Behavioral Health Network Provider Service Delivery Requirements

3.2.8.1 SABG Block Grand Populations

3.14 Discharge Planning

3.17.2.2 Access to Care – Referrals

3.17.2.4 Access to Care – Transportation

3.17.4.1 Enrollment and Demographics

3.17.5 Staffing Requirements

3.17.5.22 Discharge Planners/Hospital Liaison Role Definitions & Responsibilities

3.17.5.23 Requirements Related to Discharge Planner/Hospital Liaison Role

3.17.15.2 Notification of Change

3.19.1.1 Staffing Requirements

3.19.1.21 Notification of Change

Section 4 – Behavioral Health Provider Coordination of Care Requirements

4.1.6 Transition of Persons Receiving Court Ordered Services

Section 6 – Specific Behavioral Health Program Requirements

6.1.3 24 Hour Mobile Urgent Intake Program Requirements - Enrollment

6.2.3 72 Hour Children’s Rapid Response Program Requirements - Enrollment

6.4.2 Behavioral Health Supportive Home Program Requirements – Services

6.10.4 Crisis Stabilization/Crisis Living Room Accepting Referrals

6.13.2 Program Requirements for HCTC - Services

Section 10 – Medical Management/Utilization Management Requirements

10.1 Securing Services and Prior Authorization/Retrospective Authorization

10.11.3 Pharmaceutical Requirements – Free Samples

Section 13 – Data Systems/Reporting Requirements

13.1.1.5 Timeframes for Submitting Enrollment & Disenrollment Data for Non-Title XIX/XXI

Section 16 – Deliverables

OI-230 Monthly CCCT/CCI Program Report – added provider names responsible

OI-236 MAT Census Report – Added HHW

Updated Templates:

EC-315 Crisis Peer Support Report

EC-323 Crisis Mobile Team Activity Log

RF-1021 SOCPR Practice Improvement Plan Updates – **Need specific provider names**

New Deliverables:

EC-237 Weekly Out of Home Census Report – **still waiting for template from Haley**

EC-238 R.E.S.P.E.C.T Report (CHA only)

Removed Deliverables:

EC-301-13 Daily Exception Report

EC-301-14 High Utilizers Report

EC-301-15 Tribal Call (Warm Line)

PD-101 Licensed Facility & Licensed Independent Practitioner List

RF-101 Brief Intervention Program Census

Section 18 – Provider Manual Forms & Attachments

Attachments

Updated, New or Removed

None

Forms

Updated, New or Removed

None